

## Centre Policy

**Baca dulu, jangan komplain nanti!**

### Booking Refunds & Changes

1. Strictly no refund or carry forward of unutilised sessions.
2. Two days' advance notice must be given for any change of booking time. Any request to change your booking time is subject to availability.

### Others

1. Please do not leave your valuables unattended. We will not be responsible for any theft.
2. Appropriate sports attire and footwear must be worn at all times. Bare feet, slippers, sandals, boots, smart casual shoes, shoes with spikes or protrusions are NOT allowed.
3. Strictly no outside food or drinks including alcoholic drinks are allowed in our sports facility.
4. Strictly no smoking and vaping in our sports facility. You may only smoke or vape at the designated smoking areas outdoors.
5. The Management reserves the right to remove any person acting unruly or in contrary to our policy from our premises and strictly no refund will be given in such a situation.
6. The Management shall not be liable for any mishap, damage, loss, injury, or death whatsoever arising from or in connection with the use of our sports facility and/or equipment.
7. The Management reserves the right to change the Centre Policy as and when required without prior notice.

### In case of an emergency, jangan panik

1. In case of a fire, look for the nearest fire exit, then head for the fire assembly point. Once out of danger, dial 999.
2. If someone has fainted and shows no signs of response, dial 911 immediately. Do not attempt to move or relocate the victim. Conduct CPR only if you know how to while waiting for help to arrive.